

Product Requirements

Computer/Processor

PC's - Pentium III/600 recommended / Pentium II/266 minimum
Mac's - OS X or later / Power PC 604e 266MHz G3,G4

Display

1024 x 768 color recommended / 800 x 600 minimum

Memory

PC's - 256 MB recommended / 128 MB minimum
Mac's - 128 MB minimum

Network connection

56 kbps per concurrent user

Network Latency to <http://app.etapestry.com>
100 milliseconds or less is recommended
200 milliseconds or more will result in decreased performance.

Note: Use a trace route to measure this time. Also, this test should be run during peak usage times.

Supported Browsers

PC's

- [Mozilla Firefox](#) 2.0 (Recommended Browser)
- [Mozilla Firefox](#) 1.5.0.11 or higher
- [Internet Explorer](#) 7.0 or higher

Mac's

- [Mozilla Firefox](#) 2.0 (Recommended Browser)
- [Mozilla Firefox](#) 1.5.0.11 or higher

Browser Options

Javascript on
Cookies accepted
SSL enabled

Internet Settings: To make sure your settings are optimized for the use of eTapestry, be sure to have your browser settings to check for newer versions of stored pages on every visit.

1. Open Internet Explorer
2. Go to "Tools" which is located on your browser toolbar
3. On the "General" tab, click on settings
4. Make sure to select "Every visit to the page" and click ok
5. Click ok one more time to exit the window

Adobe Acrobat Reader

Note: To view the Adobe Acrobat files that are linked in this web site or view pdf reports, you must first download the Adobe Acrobat Reader. But don't worry, [Adobe Acrobat Reader](#) is absolutely free of charge with your registration! With this viewer, you will be able to view and print any of the documents found on our web site.

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